

Three Sample IENCAP MCQ Questions

Question 1

A registered nurse is upset because of rude comments made about a client by the colleague. What is the first action the registered nurse should take in this situation?

- A. Report the colleague's comments about the client to the unit manager.
- B. Tell the colleague to self-report the comment as professional misconduct.
- C. Discuss why this type of comment is inappropriate with the colleague.

Answer: C. (Demonstrates an attempt at collaborative problem solving strategies, including conflict resolution. Demonstrates a professional presence and models professional behaviour. Nurses are expected to work collaboratively to solve workplace conflicts.)

Question 2

A registered nurse disagrees with the social worker's discharge plan for a client. What should the registered nurse do?

- A. Review the recommendations with the social worker providing insight into discharge plan.
- B. Partner with the social worker to integrate individual views into the discharge plan.
- C. Offer suggestions to the social worker regarding the discharge plan.
- D. Inform the social worker that the registered nurse understands the discharge plan best.

Answer: B. (Conflict among colleagues can have an indirect influence on the therapeutic nurse-client relationship. Nurses are expected to inform the health care provider of their concern. Nurses must participate and contribute to health care team development through shared problem-solving, and decision-making.)

Question 3

A new nurse wants a day off from the hospital where she works but has been denied vacation by her employer. Which organization (group, institution, association) could the nurse use for help in this matter?

- A. Registered Nurses' Association of Ontario
- B. College of Nurses of Ontario
- C. Ontario Nurses' Association

Answer: C. (ONA deals with contract and workplace issues.)